

Notification of Contract Award

Title of Consulting Services: “The survey on taxpayers' satisfaction with the services provided by the State Tax Service”

Project Name: Tax Administration Modernization Project

Country: Republic of Moldova

Project Number: P127734

IDA Credit No. 5829-MD & IBRD Loan No. 8625-MD

Awarded Firm: Magenta Consulting SRL

Address: Republic of Moldova, Chisinau, 38, Alessandro Bernardazzi street

Contract signature date: May 02, 2018

Method of Procurement/Selection: Selection based on the Consultants' Qualifications (CQS)

Price: 449 998, 90 lei

Duration: 21 May 2018 - 31 October 2018

Summary scope of contract: The objective of the survey on taxpayers' satisfaction with the services provided by the State Tax Service is to design and develop the survey methodology, to conduct pilot surveys, to administer the survey, to accumulate and analyze the results of the survey.